

Declaration of the Bellman Group regarding the Protection of Privacy and Information of Customers

This declaration has been issued by juristic person Bellman Group, Company Registration Number 27266869, hereinafter referred to as the Bellman Group.

The Bellman Group administers customers' data using its products. For this reason, the Bellman Group considers the protection of privacy and indeed the protection of such customer data on all systems operated by the Bellman Group to be one of the fundamental pillars of operating these systems and it has thus issued this declaration on the protection of privacy and the protection of data of customers as its commitment. At the same time, this declaration is an inseparable part of the terms and conditions of trade.

Information about the customer

All information about the customer that is obtained in the course of business cooperation is considered to be a matter of trade secrecy. The Bellman Group reserves the right to have the option of passing this information on to a third party only in the case that the company merges with such a third party or is transformed into such a third party.

Customers' information (data)

The Bellman Group shall not inspect, communicate, distribute, print, or provide any of the customers' information to any party whatsoever. Specific selected records may only be opened for the purpose of solving an operational or technical problem, in the case of a request for support, or in the case of suspicion of infringement of the Contractual Terms and Conditions for the Provision of Internet Services or in cases to ensue from the laws which are in force in the Czech Republic.

The access data of customers

Customers are responsible for the personal protection of confidentiality of all authentication data assigned.

Responsibility for information

The Bellman Group is not responsible for the content of the information which is stored by the customer within the scope of the services provided, nor is it responsible for any possible infringement of the rights of third parties through the information stored by the customer within the scope of the services provided.

The customer himself is responsible for the content of the data entered by him. The customer may not use the systems of the Bellman Group in any unethical or immoral manner or in any manner which contravenes the legal order of the Czech Republic, for example, in the support of racial intolerance, pornography, etc.

Access to information

Access to information is only permitted under the circumstances described in this Declaration or in the Contractual Terms and Conditions for the Provision of Internet Services or under the conditions to ensue from the laws of the Czech Republic.

Information is protected against the access of any third parties as follows:

- Information is stored on servers in data centres with uninterrupted supervision. Only the administrators of the data centre and authorised parties performing servicing work have physical access to the servers. All these persons are subject to the obligation of confidentiality within the scope of trade secrecy.
- Access to information is only permitted to the administrators of the server or technical support under the internal regulations of the Bellman Group, and this is only the case for the purpose described in the point entitled "Customers' information (data)".
- Access to information through browsers (e.g. Internet Explorer, Netscape Navigator, Opera) has been secured using SSL technology (the encrypted transmission of information).

The safety and accessibility of data:

- Bellman Group systems are accessible 24 hours a day, 365 days a year.
- Bellman Group systems are operated in professional data centres. These data centres have powerful and redundant connection to the Internet. Furthermore, they also have powerful backup supplies in the case that there is a power outage and are safeguarded against fire and flood.
- In addition, the systems are backed-up every 24 hours at a separate site.
- All services provided in Bellman Group systems are monitored by independent automatic systems and any possible stoppages are immediately reported.

Bellman Group systems may be put out of operation for a period of time that is absolutely necessary for system maintenance or for reasons of the modification of applications in order that the consistency of data be preserved. Under such circumstances, the Bellman Group shall inform its customers of the shutdown in advance.